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UTILITY PATENT APPLICATION TRANSMITTAL

(NO FEE)

(New Nonprovisional Applications Under 37 CFR § 1.53(b))

Attorney Docket No.

50325-0504

TO THE COMMISSIONER FOR PATENTS:

Transmitted herewith is the patent application of () application identifier or (X) first named inventor, Bradley, et al., entitled TIME-BASED MONITORING OF SERVICE LEVEL AGREEMENTS, for a(n):

(X) Original Patent Application.

() Continuing Application (prior application not abandoned):

- () Continuation () Divisional () Continuation-in-part (CIP)
 of prior application No: _____ Filed on: _____
 () A statement claiming priority under 35 USC § 120 has been added to the specification.

Enclosed are:

- (X) Specification 121 Total Pages; (X) Drawing(s); 16 Total Sheets; (X) Cover Sheet 1 Page
 (X) Oath or Declaration: 3 Pages
 (X) A Newly Executed Combined Declaration and Power of Attorney:
 () Signed. (X) Unsigned. () Partially Signed.
 () A Copy from a Prior Application for Continuation/Divisional (37 CFR § 1.63(d)).
 () Incorporation by Reference. The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied, is considered as being part of the disclosure of the accompanying application and is hereby incorporated herein by reference.
 () Signed Statement Deleting Inventor(s) Named in the Prior Application. (37 CFR § 1.63(d)(2)).
 () Power of Attorney. (X) Return Receipt Postcard.
 () Associate Power of Attorney. () A Check in the amount of \$ _____ for the Filing Fee.
 () Preliminary Amendment. () Information Disclosure Statement and Form PTO-1449.
 () A Duplicate Copy of this Form for Processing Fee Against Deposit Account.
 () A Certified Copy of Priority Documents (if foreign priority is claimed).
 () Applicant claims small entity status. See 37 CFR 1.27.
 () Statement(s) of Status as a Small Entity Filed in Prior Application, Status Still Proper and Desired.
 (X) Other: Request & Certification Under 35 U.S.C. 122 (b)(2)(B)(i)

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CLAIMS AS FILED

FOR	NO. FILED	NO. EXTRA	RATE	FEE
Total Claims	20	0	\$18.00	\$.00
Independent Claims	4	1	\$80.00	\$ 80.00
Multiple Dependent Claims (if applicable)				\$ 0.00
Basic Filing Fee				\$ 710.00
			Total Filing Fee	\$ 790.00

NO FEES WILL BE PAID AT THIS TIME.

Charge \$ _____ to Deposit Account 50-1302 pursuant to 37 CFR § 1.25. At any time during the pendency of this application, please charge any fees required or credit any overpayment to this Deposit Account.

Respectfully submitted,

By: 

Carl L. Brandt, Reg. No. 44,555

Date: November 30, 2000

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I hereby certify that this is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated below and is addressed to:

Commissioner for Patents
 Box Patent Application
 Washington, D.C. 20231

By: Typed Name: Jennifer NewellExpress Mail Label No.: EL652871145USDate of Deposit: November 30, 2000

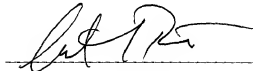
**REQUEST AND CERTIFICATION
UNDER
35 U.S.C. 122(b)(2)(B)(i)**

First Named Inventor	Bradley, et al.
Title	Time-Based Monitoring of Service Level Agreements
Atty Docket Number	50325-0504

I hereby certify that the invention disclosed in the attached application **has not and will not** be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

11-30-00

Date



Signature

Carl L. Brandt

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant **must** notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. **Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).**